

# JUSTIN BETTS

A dedicated analyst with a multi-disciplinary approach, I build collaborative relationships to create helpful tools and develop unique, meaningful insights.

Currently seeking opportunities to advance my data analyst skills in the public sector.

## SELECTED POSITIONS

- present  
|  
2019
- Academic Advisor**  
University of Arizona 📍 Tucson, AZ
    - Collaborate with multiple divisions to design and build reports and tools for proactive advising. Examples include: semester-to-semester GPA change tracking for 8,000+ students, develop and maintain orientation planning tools used for 1200+ incoming students, and building custom reports for stakeholders within and outside the campus community.
    - Work with specialists to design and assess new interventions for students unable to meet satisfactory academic eligibility.
    - Monitor and evaluate academic progress and provide support to 450+ students
  - Financial Aid Counselor**  
University of Arizona 📍 Tucson, AZ
    - Interpreted and applied federal and institutional policies to ensure all financial aid complies with regulations for a campus of over 50,000 students. I specialize in areas requiring knowledge in US. tax and Title IV regulations.
    - Developed and implemented procedures and routines specializing in high client volumes. Integrating new technology into my workflow to streamline processes makes me happy.
    - Counseled and advised students on financial options for college. These options include grants, both federal and institutional, loan counseling, and scholarships.
  - Legal Assistant**  
Department of Economic Security 📍 Tucson, AZ
    - Analyzed wages and client financial history to determine benefit payout. Interpreted and applied federal and state laws to develop and process legal case files for unemployment insurance hearings. More than 200 clients helped on a weekly basis.
    - Advised clients from diverse socio-economic backgrounds of appeal processes, necessary actions, deadlines, and hearing outcomes.
    - Lead short weekly meetings with a small team identifying and resolving workflow issues.

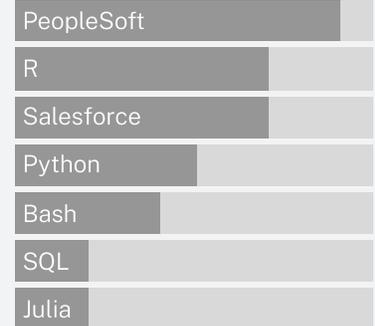
## VOLUNTEER WORK

- 2013  
|  
2011
- Tucson Interfaith HIV/AIDS Network (TIHAN)**  
Volunteer Administrative Assistant 📍 Tucson, AZ
    - Created Excel spreadsheets to track and analyze volunteer and client data. Generated content for online and paper articles.
    - Researched federal statistics and updated training manuals and educational materials.
    - Represented TIHAN in the Tucson community at public events and presentations.
  - Catholic Social Services Migration and Refugee Services**  
Volunteer Tutor/Mentor 📍 Tucson, AZ
    - Collaborated to develop an English comprehension curriculum for East African refugees.
    - Worked one-on-one with students to navigate and integrate into the Tucson community.
    - Established connections with local employers to connect refugees with gainful employment.

## CONTACT

✉ [hello.jcb@proton.me](mailto:hello.jcb@proton.me)  
🌐 [github.com/jcbetts](https://github.com/jcbetts)  
@ [jcbetts.com](https://jcbetts.com)

## KEY TOOLS



## CODE EXAMPLES

Build A GeoJSON: <https://github.com/Jcbetts/GeoJSON-Build>

Automated GPA Change: <https://github.com/Jcbetts/cgpa-change>

## DASHBOARD EXAMPLES

Tempe Accident Dashboard: <https://jcbetts.shinyapps.io/TempeAccidentDashboard/>

San Diego Neighborhood Change: <https://jcbetts.shinyapps.io/SanDiegoNeighborhoodChange/>

## EXCEL WORK

Degree Plans: <https://tinyurl.com/t3v3vu9h>

Orientation Planner: <https://tinyurl.com/f4yh5x5e>



## COMMITTEES, PROJECTS, AND AWARDS

Present  
|  
2023

### ● **Government and Public Policy Diversity, Equity, and Inclusion Committee**

University of Arizona

- Organized Period Poverty Campaign – Period products are freely available in the women’s restrooms. Campaign included running donation drive and seeking community partners to fund products.
- Worked with campus partners to advertise inclusive language under bathroom signs for restrooms.
- Working to have a Spanish language option for department website. Currently in the grant application process.

2024  
|  
2023

### ● **Region 10 Annual Conference Committee Chair**

National Academic Advising Association (NACADA)

- Helped organize and run conference with over 400 attendees from five states.
- Assessed 47 total presentations to help determine “best in show” and sent specific feedback to each presenter.

2023  
|  
2022

### ● **Assessment Institute**

University of Arizona

- Developed survey for advising community to measure comfort and ability to assist neurodivergent students. Survey was used to support grant applications and hiring for behavioral health staff.

2022

### ● **College of Social and Behavioral Sciences Staff Award**

University of Arizona

- With a nomination submitted by fifteen colleagues, I was selected from a staff pool of over 75 potential nominees to receive recognition for outstanding staff services.

2021

### ● **NACADA National Conference Presentation**

Collaborative Cooperation: Strengthening Financial Aid through Trusted Communication

- Researched and implement intervention presented to the nation-wide community of academic advisors about how communications for financial aid deadlines from advisors improved deadline-specific grant renewals

2021  
|  
2019

### ● **Scholarship Review Committee**

University of Arizona

- Worked across departments to determine scholarship eligibility for students encountering hardships and barriers

2011

### ● **Department of Economic Security Staff Award – Tucson**

Department of Economic Security

- Selected for staff award for outstanding service within the Department of Economic Security



## EDUCATION

2024  
|  
2022

### ● **MS Program Evaluation and Data Analytics**

Arizona State University

📍 Tempe, AZ

2022  
|  
2016

### ● **BA Economics**

University of Arizona

📍 Tucson, AZ

2009  
|  
2004

### ● **BA English**

University of Arizona

📍 Tucson, AZ